

Terms of Reference for External Evaluation

External evaluation of Age-Inclusive Health and MHPSS Support Project

About HelpAge International

HelpAge International, either through direct implementation or its global network of around 200 members in 99 countries, is committed to supporting older people to live safe, dignified, and healthy lives. By fostering partnerships and collaborations, HelpAge ensures the inclusion of older people in all aspects of society and strives for a just and equitable world for individuals of all ages.

Project Background

HelpAge International is implementing the Age-Inclusive Health and MHPSS Support for Flood-Affected Older People in Libya and strengthening of age-awareness for responding NGOs and communities, a three-phase project, from November 2023 to December 2025 with support from ADH. The project seeks to improve the health and wellbeing of flood-affected community members, including older adults and people with disabilities, by increasing access to essential health and MHPSS services and promoting awareness of ageism.

The project was implemented in two locations, Taknes, located in the municipality of Almarj, and Shahat in the municipality of Albayda, and reached 18,000 beneficiaries during the three phases. The main activities of the project were as follows:

- Establish and operate older people's health corner in two Primary Healthcare Clinics
- Establish and deploy two fixed medical teams on a daily clinic schedule
- Conduct outreach health and mental health screening visits to Seniors Home Center
- Provision of health awareness raising sessions and MHPSS services
- Conduct an ageism survey to assess older people's experiences with stereotypes, prejudice, and discrimination and produce a policy brief

- Conduct awareness raising sessions and trainings on various topics

Objectives of the Evaluation

The main objective of the evaluation is to assess the quality, effectiveness, and accountability of the project implementation. Specifically, the evaluation will:

- Assess the relevance, quality, and effectiveness of the project's implementation to date.
- Review the extent of participation of older people with and without disabilities.
- Evaluate the collection, analysis, use and reporting of sex, age, and disability disaggregated data (SADDD) in programme planning and monitoring.
- Review the application of CHS commitments in project operations.

Scope of Work

The evaluation will cover project activities from Phase 1 to the end of Phase 3 (November 2023 to December 2025), with a focus on the following:

- Analysis of project activities
- Assessment of training success on increasing awareness on ageism
- Stakeholder interviews including older people with or without disabilities, project staff at HelpAge's partner organisation, and HelpAge staff.
- Review of project documents and reports.

The consultant will be required to undertake in-person data collection. The purpose of these visits will be to interact with older people, with and without disabilities, as well as project staff.

Final evaluation questions and detailed methodology will be refined by the selected consultant in collaboration with the project lead and the MEAL focal point.

Evaluation Criteria

The consultant is expected to use DAC and CHS criteria, including:

- **Relevance** – Appropriateness to the needs of older people with and without disabilities.
- **Effectiveness** – Progress toward outcomes and objectives.
- **Inclusion** – Use of participatory approaches and disaggregated data.
- **Accountability** – Feedback mechanisms, transparency, and CHS compliance.
- **Sustainability** – Early signs of capacity development and sustainability at mid-point.

Deliverables

- Inception Report/inception plan (including detailed methodology and tools) – by 21 November
- Draft Evaluation Report – by 12 December
- Final Evaluation Report (incorporating feedback) and presentation of key findings– by 19 December

Consultant Profile

The evaluation will be carried out by an independent consultant with the following qualifications:

- Minimum 7 years of experience in humanitarian programme evaluation.
- Proven expertise in CHS, inclusive programming, and evaluation methodologies.
- Familiarity with issues related to ageing, disability, and humanitarian inclusion.
- Demonstrated experience in qualitative and participatory evaluation methods.

Budget and Timeline

- The estimated number of days needed for this evaluation is 20-25.

- The submitted financial proposal should be inclusive of consultancy fees, travel, data collection costs, and taxes.
- The recruitment will be finalized by mid-November, and the evaluation will commence immediately after that.

Application Process

Interested consultants should submit the following to jobs@helpage.org:

- CV and cover letter
- Proposed methodology and work plan
- Sample of a similar evaluation report
- Financial proposal (all-inclusive of on the ground travel, within the stated budget)

Deadline for submission: 14 November 2025