

HelpAge International

Job description

Job title: Global Adviser – Violence, abuse and neglect

Location: Global position based in Amman – Jordan with up to 60% of travel

Position: Open to National (Jordanian) and International (with existing right to work in Jordan)

Department: Global Technical Unit

Responsible to: Humanitarian Protection Advisor

Technical relation: Head of Global technical Unit, Head of Humanitarian department, Senior Rights Policy Adviser, London and regional advisers, Regional Head of programmes.

Grade: ISB (non-accompanied post)

Salary: Competitive salary with benefits based on experience

Contract length: Permanent

Background

HelpAge International is the secretariat to the HelpAge Global Network, which brings together a wide range of organisations and individuals working to promote the rights and meet the needs of older women and men, nationally and/or internationally. We aim to extend the reach and influence of the HelpAge Global Network to all those in a position to help bring about our vision for older people – including Governments, policy makers, the private sector, and academic institutions.

Our long term vision is to establish a global movement of strong connected age focused and older people led platforms in every country in the world. Only by collaborating together can we achieve a world in which all people of all ages can lead dignified, active, healthy and secure lives. To achieve this, we recognise that we need to widen our network and transform how we enable and empower our members to collaborate, strengthen and learn from each other.

One of the four core goals of HelpAge's Strategy to 2020 is that all older people can say that they are safe and secure, free from all forms of discrimination, violence, abuse and neglect and neglect. To this end, HelpAge will work to achieve the right to safety and security and freedom from all forms of discrimination, violence, abuse and neglect, for older women and men. This new position will play a central role in developing HelpAge's portfolio of work in this area.

Overall Purpose

The Global Adviser – Violence, abuse and neglect will be part of the Global Technical Unit, which provides strategic leadership to HelpAge and network members in core thematic areas – Social Protection, Health & Care, and Protection. As part of the Protection team, the Global Adviser – Violence, abuse and neglect will be responsible for shaping the

direction and focus of HelpAge's global response to issues of violence, abuse and neglect in older age, under the supervision and with the support of the Humanitarian Protection Advisor and in line with its organisational strategy and Theory of Change.

Responsibilities:

1. Programme Development (50%)

- Provide technical advice to country offices and network members around the design and implementation of programmes to prevent, identify and provide support to people affected by violence, abuse and neglect in older age, and to improve older people's access to related services
- Develop and maintain effective working relationships with all relevant stakeholders including NGOs, UN Agencies, governments authorities and other relevant actors to ensure profiling of violence, abuse and neglect in older age
- Promote, champion and support the mainstreaming of GBV including issues related to violence, abuse and neglect in older age in all Help Age's work
- Work with the Resource Development managers in country and regional offices, and with the supporting affiliates to identify potential sources of funding for work related to violence, abuse and neglect in older age
- Occasionally, on request, provide project development and/or management leadership on violence, abuse and neglect programmes

2. Policy Influencing (20%)

- In coordination and consultation with the Networking, Advocacy and Communication Department develop HelpAge's policy position on violence, abuse and neglect in older age
- Support HelpAge teams across the world and its affiliates in advocating for the rights of older men and women with reference to GBV, violence, abuse and neglect in older age, including intersectional violence based on age and gender, disability or other characteristics
- Represent HelpAge externally to secure profile on violence, abuse and neglect in older age through dialogue and collaboration with civil society coalitions, researchers, development partners and international agencies
- Provide technical input to the advocacy, communications and campaigns teams for the development of any new HelpAge advocacy, campaigns and media work on violence, abuse and neglect

3. Strategic Leadership to Thematic Work (15%)

- Produce position papers, articles and presentations for internal and external use on violence, abuse and neglect in older age as required;
- Maintain global oversight of HelpAge's research and evidence gathering on violence, abuse and neglect in older age, including through a cross-programme thematic working group.
- Contribute to the improvement of programme quality and delivery of HelpAge work on violence, abuse and neglect through the development of a programme proposition to support the identification, sharing and application of best practices

4. Monitoring, Evaluation and Learning (15%)

- In collaboration with the MEL adviser and regional/country MEL colleagues, identify gaps in data collection, quality and use, and develop tools and systems to promote and support quality and consistency in programme design, monitoring and evaluation.
- Provide technical support to HelpAge staff, affiliates and partners for research, learning and evidence in support of programme development, improvement and/or influencing.

Required skills and experience:

Essential

- Masters-level degree preferred (Social Work, International Relations/Development, Humanities, International Law, or related field)
- Minimum two years of experience in protection/GBV/safeguarding programming in low and middle income countries (recognising that few potential candidates will have experience of working on violence, abuse and neglect in older age in low- and middle- income countries)
- At least 5 years in either programme management or technical support role experience
- Experience and in-depth understanding of design and implementation of violence prevention programmes
- Experience in providing technical support to programme teams and/or partners
- Project management and design skills
- Ability to think strategically and analytically at a global level
- Ability to build relationships and work cross-organisationally and within networks
- Excellent verbal and written communication skills in English: ability to put complex concepts in a concise and simple manner
- Excellent external representation skills
- Solid organizational skills: the ability to be flexible and work well under pressure in a fast-paced and detailed-oriented team environment
- Ability to lead, train, supervise, facilitate and motivate other protection or violence, abuse and neglect staff in their respective tasks in a professional, respectful and supportive manner
- Experience working in difficult locations; ability to be resourceful and flexible in a limited resource environment
- Willingness and ability to undertake significant travel overseas, occasionally at short notice
- Good IT skills including all Microsoft Office applications.

Desirable

- Experience working on policy and/or practice related to violence, abuse and neglect in older age, population ageing and older age, particularly in low- and middle-income countries
- Fluency in Arabic and/or French and/or Russian
- Experience in emergency settings
- Experience of working with network and/or partnership approaches to work